

Murray Scholls Family Dental Covid-19 Protocols

To Our Valued Patients:

We hope you and your family are doing well and are in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your health and safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to or exceed each agencies' recommendations.

You may see some changes when it is time for your next appointment to help protect our patients and staff.

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- You will be asked to call the office when you arrive and wait in the car until we are ready for you.
- You will be asked to bring a mask to the office and wear it in our office.
- We have hand sanitizer that we will ask you to use when you enter the office and your temperature will be taken upon arrival.
- Appointments will be managed to allow for social distancing between patients. No one other than the patient will be allowed in the office.

We have implemented these extra safety precautions to keep our patients and staff safe:

- We have advanced antiseptic and sterile procedures to meet or exceed strict CDC guidelines.
- Medical grade air filtration systems are placed between all operatories.
- Our staff will be wearing an increased level of Personal Protective Equipment (PPE).
- Sneeze guards have been installed at the front desk.
- You may be asked to use an oral pre-rinse before your treatment.
- We will utilize a variety of aerosol reducing techniques.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

